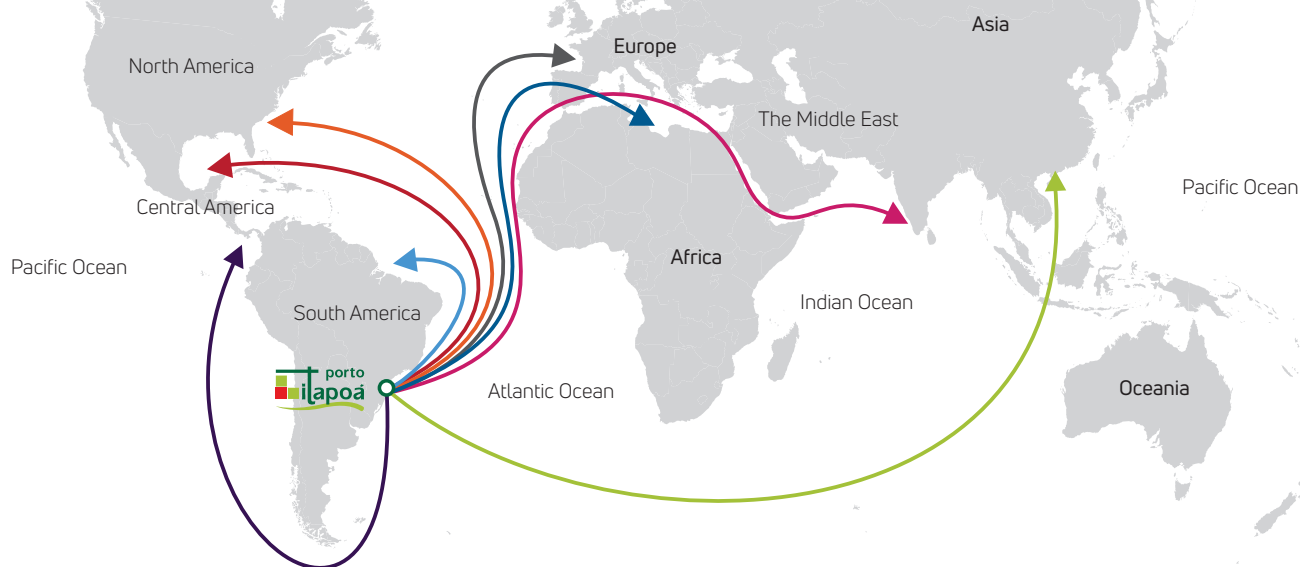


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PRICE AND SERVICES

T A B L E



CONTENTS

| ITEM | | PAGE |
|------|---|------|
| 1 | Import Storage | 3 |
| 2 | Export Storage and Cabotage | 3 |
| 3 | LCL Storage | 4 |
| 4 | Project Load Storage | 4 |
| 5 | Empty Container Storage | 4 |
| 6 | Container Handling | 4 |
| 7 | Project Load Handling | 5 |
| 8 | Other Yard Services | 5 |
| 9 | Inspection Services | 6 |
| 10 | Reefer Services | 7 |
| 11 | Scheduling Services | 8 |
| 12 | Warehouse Services | 8 |
| 13 | LCL Load Services | 10 |
| 14 | Use of Residual Chemical Containment Platform | 11 |
| 15 | Administrative Services | 11 |

IMPORTANT:

Kindly note that as from January 22, 2024, the new Terminal Price and Services Table will come into effect.

DEAR CUSTOMER,

This Price and Service Table will be applied to all users that, on the date of service provision, do not have an individual agreement in affect with Itapoá Terminais Portuários S/A.

For items 1, 2, 3 and 4 of this table: storage is provided to the load and is the responsibility of the shipper and/or consignee.



1 IMPORT STORAGE

| | | | |
|-----|--------------------------------------|-----------------------|--|
| 1.1 | 1st Period - From unloading to day 5 | 20' or 40' Containers | 0.63% of the CIF value of goods per period Minimum value of BRL 1,088.00 per period |
| 1.2 | 2nd Period - From day 6 to day 20 | 20' or 40' Containers | 0.29% of the CIF value of goods per day Minimum value of BRL 240.00 per day |
| 1.3 | 3rd Period - From day 21 to removal | 20' or 40' Containers | 0.43% of the CIF value of goods per day Minimum value of BRL 409.00 per day |

1 - The storage time begins on the date of unloading and the periods are charged cumulatively until the container/cargo is removed.

For storing containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

For storing containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 40 tons.



2 EXPORT STORAGE AND CABOTAGE

| | | | |
|-----|--------------------------------------|---|---|
| 2.1 | | 20' or 40' Containers | Deductible |
| 2.2 | 1st Period From delivery to day 5 | Chemical loads, IMO classification. | |
| 2.3 | | Open-Top, Flat Rack or Platform Containers, oversized | BRL 129.00 per day + BRL 25.00 per ton |
| 2.4 | | 20' or 40' Containers | BRL 70.00 per day, retroactive from the date of delivery to the terminal |
| 2.5 | 2nd Period From day 6 to loading | Chemical loads, IMO classification. | BRL 175.00 per day, retroactive from the date of delivery to the terminal |
| 2.6 | | Open-Top, Flat Rack or Platform Containers, oversized | BRL 190.00 per day + BRL 25.00 per ton |

The container storage time begins on the date the unit is received and ends at the time of loading. Periods are charged cumulatively.

2.1 and 2.2 - The storage deductible is only applied on the first 5 days of the container deposited in the terminal. From day 6 onwards, the charge is retroactive.

2.3 and 2.6 - Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 40 tons.



| | | | |
|-----|--|---|--------------|
| 6.4 | DTA Management | Amount for documentary and physical management of loads, and segregation under the DTA regime | BRL 1,830.00 |
| 6.5 | DTC Management (Charging suspended pursuant to item 5.2 of Judgment No. 409-2022-Antaq) | Service for risk management, registration of companies or people, permanence of vehicles for withdrawal, release of documents or handling of agents, removal of lead from the pile in the order or arrangement in which it is found and positioning of the load in the vehicle of the importer or its representative. | BRL 2,215.00 |
| 6.6 | DTA Yard Management | Service related to the documentary and physical management of loads, and segregation under the DTA-yard regime, including structure, equipment, logistics, and other elements necessary for the release of the DTA-yard container according to the requirements required by the customs authority for this special regime | BRL 2,215.00 |
| 6.7 | DSA - AEO Management | Amount for document and physical management of loads, and segregation of loads under DSA | BRL 1,830.00 |
| 6.8 | MIC DTA Management | Amount for document and physical management of cargo, and segregation of loads under the MIC DTA regime | BRL 1,830.00 |
| 6.9 | DTT Management | Service related to the documentary and physical management of loads, and segregation under the DTT regime, including structure, equipment, logistics, and other elements necessary for the release of the DTT container according to the requirements required by the customs authority for this special regime | BRL 1,830.00 |

6 - For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 4 tons.

6.4 to 6.9 - The following will be charged: 1 (Load storage), 6.1 (Container removal) e 9.6 (Non-invasive inspection - of container scanning under customs regime).

6.5 If containers are not transferred to the secondary zone (Container yard) within 48h, the Terminal will automatically list the load's presence in the RFB system. Rate charged per container – including storage, operational and logistics planning for segregation. Pick-up supported by the DTC system is authorized only for the same Customs Jurisdiction. The vehicle must not leave (be relocated from) the Customs Region (ALF / SFS) that authorized transfer of the container through the DTC system. General Rule: Segregation of Container Transit Declaration (DTC) must be requested at least 24 hours prior to Vessel ETA. Removal deadline: 48 consecutive business hours after the unit is unloaded.

7 PROJECT LOAD HANDLING

| | | | |
|-----|-------------------------|--|------------------------|
| 7.1 | Project Load Removal | Project Load Handling to terminal exit | Available upon request |
| 7.2 | Project Load Receipt | Project Load receipt and handling | Available upon request |
| 7.3 | Project Load Inspection | Load inspection at the request of intervening bodies (Brazilian IRS, MAPA, ANVISA, Brazilian Army etc.). | Available upon request |

7 - Project loads and loads with dimensions greater than height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, and weight of 40 tons may only be stored and handled after analyzing the operational feasibility of the terminal. No 150% surcharge will be applied for OOG loads (FR, OT, Platform, oversized).

8 OTHER YARD SERVICES

| | | | |
|-----|-----------------------|---|------------|
| 8.1 | Weighing | Per container, including loading the container on to the trailer | BRL 940.00 |
| 8.2 | Container Positioning | Per full container, including loading the container on to the trailer for storage and inspection. | BRL 940.00 |

| | | | |
|------|---|--|--------------------|
| 8.3 | Removal from yard block | Per requested container, applicable when changing categories or changing yard blocks, including loading the container on the trailer. | BRL 940.00 |
| 8.4 | Container transfer | Changing ports or vessels, or loss of DDL In the absence of information on the new vessel/port during transfer, additional transfer fees will be charged. | BRL 940.00 |
| 8.5 | Fumigation positioning (bromide) | Per full container, including container loading on to the trailer and 5 days of use of a segregated area. After day 6, charged according to item 8.7 (Fumigation Surcharge). | BRL 940.00 |
| 8.6 | Fumigation positioning (phosphine) | Per full container, including container loading on to the trailer and 13 days of use of a segregated area. After day 14, charged according to item 8.7 (Fumigation Surcharge). | BRL 1,500.00 |
| 8.7 | Fumigation Surcharge | Surcharge for use of specific purge area. | BRL 135.00 per day |
| 8.8 | Cancellation of loading and removal from the terminal | In the event of loading cancellation, the load loses storage/pre-stacking free days | BRL 1,191.00 |
| 8.9 | Return of Empty Container | Return of empty container at the depot at Itapoá | BRL 392.00 |
| 8.10 | Flat Rack Flap Handling | Positioning for closing Flat Rack container flaps. | BRL 330.00 |

8.1 to 8.8 - For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

8.1 to 8.8 - For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 4 tons.

8.2, 8.5 and 8.6 - When there is a door opening request, the seal removal service is included. A surcharge will be applied for the supply and placement of the new seal, according to item 12.14 (Supply and placement or removal of seal).

8.4 - Deadline of 2 hours following DDL for information on the new vessel/journey. Failure to return will automatically result in transfer to the next vessel/journey in line.

8.9 - No IMO surcharge will be applied if the unit is clean/certified. No 150% surcharge will be applied to empty units (FR, OT and Platform).

9 INSPECTION SERVICES

| | | | |
|-----|---|---|--------------|
| 9.1 | Container Inspection | Total or partial unloading of the container for inspection and its subsequent stuffing. Rate charged per container. | BRL 3,211.00 |
| 9.2 | Removal/Handling of Samples for Inspection | Removal or handling of samples when requested by the inspection agent Rate charged per container. | BRL 552.00 |
| 9.3 | Non-invasive inspection (scanner) of import container | Scanning of the import loading unit, at the request of the importer (or its representative) or at the request of a customs, sanitary, environmental or related authority. Rate charged per container. | BRL 420.00 |
| 9.4 | Non-invasive inspection (scanner) of export container | Scanning of export loading unit, cabotage, shipped, transferred or transshipped. Rate charged per container. | BRL 420.00 |
| 9.5 | Non-invasive inspection (scanner) of container declared as empty | Scanning of loading unit declared as empty in the import or export flow. | BRL 420.00 |
| 9.6 | Non-invasive inspection (scanner) of container under customs regime | Scanning of loading unit subject to customs regime, including simplified transit. | BRL 420.00 |

| | | | |
|-----|-----------------------|---|------------|
| 9.7 | Monitored Positioning | Positioning of container in a monitored area due to suspicious image. | BRL 940.00 |
|-----|-----------------------|---|------------|

In the event the container must be handled for inspection, following a request from the customer and or legal representative, road freighter, Customs, MAPA (Ministry of Agriculture, Livestock, and Supply), ANVISA (National Health Surveillance Agency) or other authoritative body.

For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 4 tons.

9.1 and 9.2 - Item 8.2 (Container Positioning) will be charged for carrying out this service.

9.2 - The removal/handling of samples is limited to the loads that are located at the container doors. Should the inspector request the removal of samples from various parts of the container, the rate will be charged according to item 12.7 (Container Stripping).

9.3 to 9.6 - If the positioning is carried out on the Porto Itapoá trailer, the service described in item 8.2 (Container Positioning) must be carried out.
9.7 - Positioning in a monitored area does not include non-invasive inspection services, opening of seals and doors, and container inspection. If there is a request from an authoritative body, items 8.2 (Container positioning) and 9.3/9.4 (Non-invasive container inspection (scanner)) will be charged.

10 REEFER SERVICES

| | | | |
|------|----------------------------------|---|--------------------|
| 10.1 | Set point alteration | Set point alteration (container positioning is not included) | BRL 63.00 |
| 10.2 | Reefer Monitoring | Includes 2 monitoring operations per container/day. | BRL 244.00 per day |
| 10.3 | Additional Reefer Monitoring | Additional monitoring to that of item 14.2 - requested by the Client/Ship Owner, per container/day. | BRL 113.00 per day |
| 10.4 | Use of cold store, per container | Includes positioning at cold store dock for inspection, opening of the container, and repositioning in the yard block (container stripping not included - see item 12.7 (Container Stripping)). | BRL 1,107.00 |
| 10.5 | Removal for reefer repair | Includes loading container on to the trailer for repair by the ship owner or legal representative of the customer. | BRL 911.00 |
| 10.6 | Genset | Includes genset positioning, uncoupling and coupling, return of the genset at the depot at Itapoá- per genset unit | BRL 1,191.00 |

10.1 -For each adjustment per unit admitted to the terminal, with different temperatures than those required by the load and informed by the documentation provided, for longer than 08 hours after admission.

10.2 - Unit receives plug in and after 2nd standard monitoring routine, if the unit performance is considered low - the event described in item 10.3 (Additional Reefer Monitoring) will be carried out in order to attain the required set point. Low performance will be confirmed once Reefer Service confirms that the unit has not failed due to technical problems.

10.1 to 10.5 - For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

10.1 to 10.5 - For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 4 tons.

11 SCHEDULING SERVICES

| | | | |
|------|----------------------|--|------------|
| 11.1 | No Show | Fee charged for no show / no cancellation of delivery scheduling / failure to remove containers within established deadlines | BRL 323.00 |
| 11.2 | Anticipated delivery | Fee charged for receiving export containers outside of normal business hours | BRL 323.00 |
| 11.3 | Special Scheduling | Request for change/adjustment of window for removal of import or export delivery, service available only upon consultation and operational feasibility | BRL 575.00 |
| 11.4 | Late arrival (LAR) | Per container, applied for receipt after DDL | BRL 375.00 |

11 - No 150% surcharge will be applied to containers with hazardous goods (IMO). No 150% surcharge will be applied to containers with OOG loads (FR, OT and Platform).

12 WAREHOUSE SERVICES

| | | | |
|-------|--------------------------------------|--|------------------------|
| 12.1 | Mechanical Cross-Docking | The cross-docking operation (load handling between container and truck) will be carried out with small-sized equipment. | BRL 3,590.00 |
| 12.2 | Manual or Special Cross-Docking | The cross-docking operation (load handling between container and truck) will be carried manually or with special equipment. | Available upon request |
| 12.3 | Mechanical load transshipment | Load transshipment from one container to another. Rate per container. | BRL 7,990.00 |
| 12.4 | Manual or special load transshipment | Load transshipment from one container to another. Rate per container. | Available upon request |
| 12.5 | Excess removal | Removal of excess goods for weight adjustments. Rate per pallet. | BRL 757.00 |
| 12.6 | Service/Operation Cancellation | Once loading is initiated or on the day an operation is scheduled, a cancellation fee will be charged for each container in the event of the requested service being called off. | BRL 771.00 |
| 12.7 | Container Stripping | Total or partial stripping of container for inspection and its subsequent stuffing. Rate per container. | BRL 3,211.00 |
| 12.8 | Mechanical Stripping/Stuffing | Stripping or stuffing of container for loading/unloading in a warehouse. | Available upon request |
| 12.9 | Manual Stripping/Stuffing | Stripping or stuffing of container for loading/unloading in a warehouse. | Available upon request |
| 12.10 | Mechanical Unloading/Loading | Unloading or loading loads stored in a warehouse to/from the importer or exporter's truck. | Available upon request |
| 12.11 | Manual Unloading/Loading | Unloading or loading loads stored in a warehouse to/from the importer or exporter's truck. | Available upon request |
| 12.12 | Provision of hazardous load labels | Provision of labels for containers with IMO classification. | Available upon request |

13 LCL LOAD SERVICES

| | | | |
|-------|---------------------------------------|---|-------------------------------|
| 13.1 | LCL Administrative Service | Includes handling for stripping and separation/inspecting batches. | BRL 985.00 per process/HBL |
| 13.2 | LCL Ad Valorem | Load insurance amount | 0.17% on CIF |
| 13.3 | Loading/Hoisting Loose Load | Loading from the segregated area to the importer's truck. | BRL 695.00 per process/HBL |
| 13.4 | Documents and Processes with Approval | Issue of documents from authoritative bodies, or requested by importers. | BRL 265.00 per process/HBL |
| 13.5 | Loading Rescheduling | Failure to appear for loading will result in a surcharge to reschedule | BRL 216.00 per process/HBL |
| 13.6 | Positioning for Inspections | Batch positioning for inspection by authoritative bodies. | BRL 365.00 per process/HBL |
| 13.7 | Batch Weighing | Weighing per batch. | BRL 258.00 per process/HBL |
| 13.8 | DTA Release Handling | Besides the DTA charge, storage will also be charged according to this table. | BRL 835.00 per process/HBL |
| 13.9 | Load Picking - Pallet | Collection of pallets from warehouse to a specific loading area. | BRL 57.00 per pallet. |
| 13.10 | Load Picking - Volume | Collection of volumes from warehouse to a specific loading area. | BRL 10.00 per volume |
| 13.11 | LTL | Loose load freight up to 170 km. Loose load freight up to 270 km. | Available upon request |
| 13.12 | IMO LTL | IMO loose load freight up to 170 km. IMO loose load freight up to 270 km. | Available upon request |
| 13.13 | Express Pick-up or Delivery | Express pick-up or delivery at the terminal through special appointment. | BRL 185.00 per process/HBL |
| 13.14 | House BL Breakdown | Documentary, administrative and systemic breakdown. | BRL 365.00 per process/HBL |
| 13.15 | Vehicle Weighing | Vehicle weighing at entry and exit via gate. | BRL 258.00 per vehicle |

13 - For hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies. No 150% surcharge will be applied for OOG loads (FR, OT, Platform, oversized). Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the load), width of 3.80m, weight of 4 tons.

13.14 - LCL loads that are initially linked to a main document and must be broken down into several other secondary documents, resulting in the separation of more than one batch or FCL loads that must be segregated into "parte lote" (nationalization of cargo in batches).





14 USE OF CHEMICAL WASTE CONTAINMENT PLATFORM

| | | | |
|------|---|---|----------------------|
| 14.1 | Use of liquid waste containment tank (chemical, hazardous or otherwise) | Rate in reference to the transport of the container and use of a contention tank. | BRL 3,244.00 per day |
|------|---|---|----------------------|

14 - For loads requiring additional containment, confinement, decontamination and other services, rates will vary according to the emergency level. If deemed necessary, the customer may request an inspection of the unit, to be undertaken by an inspection agent, following all of the inspection scheduling and positioning procedures and requests and with the customer being responsible for requesting consent from any intervening bodies.

For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the cargo), width of 3.80m, weight of 40 tons.



15 ADMINISTRATIVE SERVICES

| | | | |
|------|-------------------------|---|------------------|
| 15.1 | Documents in general | Rate for issuing certificates, documents, weighing etc. | BRL 147.00 |
| 15.2 | Digital photography | Photography per container or photographed batch, if requested by the customer. | BRL 107.00 |
| 15.3 | Administrative services | Badges and other unspecified services. | BRL 133.00 |
| 15.4 | DRY Carbon Offset | Acquisition of carbon credits and issuance of certificate. Rate per container/day. | BRL 6.80 per day |
| 15.5 | REEFER Carbon Offset | Acquisition of carbon credits and issuance of certificate. Rate per container/day. | BRL 7.00 per day |
| 15.6 | Invoice Cancellation | Cancellation of invoice issued by mistake or due to the omission of information provided by the customer. | BRL 224.00 |

15 - For containers with hazardous goods, a 150% surcharge will be applied. Chemical loads, with an IMO classification, loads subject to authorization by ANVISA or any other consenting agencies.

For containers with OOG loads (FR, OT, Platform, oversized), a 150% surcharge will be applied. Rates for dimensions up to: height of 4.10m (considering measurements from the ground to the height of the cargo), width of 3.80m, weight of 40 tons.

15.2 - Limited number of 10 photos per container or batch, provided that the load is being held inside the storage area or in a container in the checking area; if the container needs to be handled, check item 8.2 (Container Positioning).

15.4 - Service includes the offset, through the acquisition of carbon credits, of CO2 emissions during dry unit handling activities and the issuance of a certificate. Calculation made per container/day.

15.5 - Service includes the offset, through the acquisition of carbon credits, of CO2 emissions during reefer unit handling activities and the issuance of a certificate. Calculation made per container/day.

Price Table

All prices for services are expressed in Brazilian reais. This price table is valid for an undetermined period and is subject to change at any time without prior notice, check our site for updates. Information on load deadlines and the docking forecasts are provided by the ship owner without any interference from the terminal and, as such, any delays or omissions from the vessels are the entire responsibility of the ship owner, with all services provided to the client charged as such, except when costs are assumed by the ship owner through express manifestation (in writing). Costs resulting from any handling prior to or after load storage within the facilities of Porto Itapoá will be the exclusive responsibility of the customer. Mileage for the LTL service is in reference to the road distance from Porto Itapoá to the place of delivery. Prices are quoted upon request. Costs resulting from any handling prior to or after load storage within the facilities of Porto Itapoá will be the exclusive responsibility of the customer.



Payment

Import: the removal of the goods or containers will be subject to prior payment to Porto Itapoá for the services provided. The incidence of the charge for the services of the import units begins from the date of unloading of the unit in the yard with the charge carried out at the exit of the unit. After payment of the fees due, the goods or containers must be withdrawn by the consignee or agent by the end of the agreed period and following the scheduling rules, and there is no exemption for loading. Failure to remove the goods within the stipulated period shall result in an additional fee for scheduling loss, plus new storage period(s). In the event of requesting a grace window period, plus new storage period(s). Payment shall be made through a bank slip. In case payment is not made on time, charges will be incurred as instructed on the bank slip.

Export: Invoices shall be settled within 07 (seven) days following issuance. This price table includes respective taxes on services, in accordance with current regulations. Acceptance of unloaded loads and/or those delivered to the terminal, after the Ship Owner deadline, is subject to analysis/assessment by the Ship Owner, with Porto Itapoá in no way responsible for accepting the unit for loading. Payment shall be made through a bank slip. In case payment is not made on time, charges will be incurred as instructed on the bank slip.

LCL: Payments shall be made in cash upon removal of the goods or the container from Porto Itapoá. Rates are charged as from the date of unloading of the unit in the terminal yard. Following the payment of the amounts due, the goods or containers must be removed by the consignee or agent by the end of the agreed period, with no fee for loading. If the goods are not removed within this period, extra storage will be charged according to the table published in an additional invoice. Payment shall be made through a bank slip. In case payment is not made on time, charges will be incurred as instructed on the bank slip.

For loads requiring transshipment service, in the absence of DI, the calculation for storage charges will be based on the composition of the customs value, taking into account the sum of the amounts on the invoices and collect fees in the BL. The conversion of the customs value will be considered in accordance with the exchange rate on the date of issuance of the preliminary values, available on the Central Bank website, at: <http://www4.bcb.gov.br/pec/taxas/port/ptaxnpesq.asp?id=txcotacao>.

Additional Notes

Any situation not directly covered in this table will be subject to analysis and negotiation between parties directly involved. Amounts due to Porto Itapoá, in relation to abandonment of goods, will be charged to the respective goods owners, including reimbursement for expenses incurred for services provided for issues such as auction and/or possible destruction, whenever such costs are not covered by the inspecting authority or by the amount obtained from sale of the goods. Porto Itapoá is not responsible for delays in releasing goods in the event of non-payment of taxes, non-compliance with requirements of the overseeing Authority, or breach of any applicable legal provision. Costs incurred in connection with any goods handled prior or subsequent to storage in Terminal facilities are the sole responsibility of the customer. All service requests must be made at least 24 hours in advance. Importers/Exporters are liable for all costs resulting from operational services requested by Authoritative Bodies. Following the issuance of the original Invoice, in the event of any additional services in the unit, the billing department will issue an additional invoice. Maintenance of reefers and auxiliary equipment is the responsibility of the respective owners. Any damage arising from technical deficiencies in their maintenance is, therefore, the exclusive responsibility of the container's owner. Up to two hours before the scheduled window, it is possible to reschedule at no cost. Storage and other services that may remain will be charged for all customs regimes, according to the prices described in the Price and Services Table.



For the return of imports or nationalization of transshipment, yard block removal fees will be charged as per item 8.3. This includes loading the container onto the trailer and/or changing the system. Amount charged for renaming a vessel or port in cases of unloading as import and subsequent shipment, or in cases of container unloaded as transshipment and subsequent change to nationalization at the terminal. In cases where the units are unloaded at the terminal with a transshipment instruction and the customer subsequently chooses to nationalize the goods at the terminal, the customer will be responsible for paying for the services provided to nationalize the goods at the terminal, according to the conditions detailed in this table.

Special services:

Prices for special services, with cargoes that require logistics, administration, and/or resources that exceed those normally used in basic and/or complementary operations, require prior negotiation among the involved parties to clearly define the procedures suited to the security of the load, port facilities, the community, the environment, and, no less important, the people involved in the operation. Prices for such services will be negotiated on case-by-case basis between the parties, considering the degree of risk and the difficulty of the operation. The receiving parties must be made aware of any missing or damaged goods upon delivery of the said loads or goods. These parties may be called upon at any time to attest to their knowledge of such facts, thereby exempting Porto Itapoá from future complaints concerning reimbursement for losses arising from such missing or damaged goods. Weighing shall be charged when the shipping company fails to uncouple the semi-trailer for individual loading of the containers.

24-hour operations

Every export/import container must be delivered/removed using the on-line scheduling system, available at www.portoitapoa.com.br. Scheduling the delivery or collection of loads is the sole responsibility of the customer, as well as hiring the carrier or transport company to carry out any load freight activities and settling any amounts owed to them under Law No. 11.442/2007 and Law No. 10.209/2001, including, but not limited to, freight costs, accommodation (daily rates) and toll vouchers, Porto Itapoá being exempt from any responsibility for any payment in this regard to anyone. Any customers employing Porto Itapoá services fully accept the aforementioned conditions and fees, except in cases of parallel agreements or negotiations formalized by both parties.

